



# SOYA MILK MAKER

*and more*

EP9100



INSTRUCTION MANUAL

## Environment



This marking indicates that this product should not be disposed with other household waste throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

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## Congratulations

Congratulations and thank you for your purchase of a high-quality Espressions automatic Soya Milk Maker! Please read this manual carefully before using your new machine, and pay attention to all operating procedures and safety guidelines!

For further information about our products or our product range, check our website:  
[www.itmonline.nl](http://www.itmonline.nl)

# Important safety instructions

## **Warning**

- Clean the interior of the jug, the blade and the stainless steel filter carefully. Be cautious when removing the blade wearing gloves is recommended.
- When the soya milk maker has just finished boiling the soya milk, parts such as the jug, the stainless steel filter and the blade are very hot. Do not touch the hot parts; otherwise, you burn yourself.

## **Attention**

- The power cord must be forcefully plugged into the soya milk maker; This prevents the cord from coming loose or becoming overheated during use, possibly resulting in a power cut or fire.
- Children must be kept away from the Soya Milk Maker, regardless of whether it is switched on or not. This is to avoid scalding or personal injuries in case the appliance is switched on accidentally.
- Minors, persons with reduced physical, mental and / or psychological abilities or who have a lack of knowledge or experience can only use the Soya Milk Maker when accompanied by experienced guardians or coaches.
- After unpacking the product, please place the plastic bag into the garbage. This is to refrain children from playing with the plastic bag, as there is a risk of suffocation.
- Before the appliance is switched on, ensure that the cover is fastened and held into place. Do not place hard substances such as cores into the as this can cause damage to components.
- Before connecting the Soya Milk Maker to the power supply, please check if the voltage marked on the product is in accordance with the local power voltage; thus avoiding the chance of component damage or fire.
- Please use the appliance only when standing on a horizontal workbench. It should not be near combustibles including textiles such as carpets and towels, plastics, and paper. Do not place the appliance near the edge of the workbench to prevent collision or falling.
- In the last stage of operating processor after the preparation has been completed, please do not unplug the power plug or do not re-select

- a function; otherwise, the soya milk will burn, the soya milk may overflow, or the alarm function will be triggered.
- If the product is not used for a long time, please pull out the plug in time to avoid damage caused by short-circuiting, etc.
  - When the appliance is switched on, it should be kept at a safe distance away from heat sources but keep the plug within reach. The earthing wire of the power outlet must be well grounded.
  - To pour the soya milk, please remove the cover first to prevent it from falling off and injuring people.
  - Freshly made soya milk is very hot. Please ensure that the user of the appliance as well as other people should remain at a safe distance. Please use heat-resistant utensils only to prevent the soya milk from splashing out.
  - Please correctly assemble the filter cup and filter cup handle. In addition, please correctly assemble the stainless steel filter, the lid and the mixing part in the correct way as described in the chapter 'Tips for use and Usage'. This will prevent things from falling and causing burn.
  - During soya milk making, do not lift the cover too quickly to avoid scalding.
  - Do not touch the power plug with wet hands. Doing so may cause an electric shock.
  - Please select the correct function key before operation. Make sure that the added ingredients match the recommended amounts in the recipe; otherwise, splashing, overflowing, poor grinding, will occur or the alarm will be set off, and the taste of the soymilk will be affected.
  - Do not move the appliance while in operation to prevent the risks of overflow, burns and electric shock.
  - Do not use the appliance near curtains and other combustibles. Due to the risk of fire.
  - In case of power failure during soya milk making, do not immediately select a program again to complete the soya milk making process. But let the soya milk cool down first.
  - The appliance, the lid, power cord and plug must not get in contact with water. In case of water contact please stop using the appliance at once and unplug it. Only use the appliance again after

- it has been thoroughly wiped and is completely dry to avoid short-circuiting or electric shock.
- Always use fresh ingredients in the recommended amounts and follow the normal preparation instructions. This is to prevent allergic reactions and/or the chances of food poisoning.
  - The jug and the lid contain heating elements, so do not place them directly into water for cleaning to avoid short-circuiting or electric shock.
  - In case of malfunction or damage, please send/take the appliance to the shop where it was purchased or the service department of Espressions. Repairs by unauthorized service departments are not covered by the warranty and may result in damage to the appliance or risk of personal injury.
  - To prevent injury or fire caused by electric shock or short-circuiting, use of a damaged power cord or plug must be avoided. If the power cord or plug is damaged, you should buy a power cord from the shop of purchase or from the Espressions service center.
  - Do not make soya milk with warm or hot water as it can affect the taste or cause abnormalities such as overflowing, splashing, poor grinding, and/or setting off the alarm.
  - Only use the appliance indoors and in surroundings with temperatures higher than 10 but below 30 degrees.
  - Do not directly lift the product at the handle on the cover.

# Packing list

## Model EP9100

- ① Head piece cover
- ② Double-walled jug
- ③ Filter cup
- ④ Filter cup handle
- ⑤ Measuring cup
- ⑥ Power cord
- ⑦ Instructions manual / Recipes



# Parts and functions

- ① **Ventilation hole**  
Is used to release steam. Do not immerse in water.
- ② **Head of motor**  
Cover containing parts such as the motor and electronics.
- ③ **Anti-overflow sensor**  
Prevents overflowing of liquids and switches off the preparation automatically.
- ④ **Mixer**  
Made from high-quality and food-safe stainless steel, contains the driving shaft and various electronics.
- ⑤ **Temperature sensor**  
Activates the motor as soon as liquid reaches the set temperature.
- ⑥ **Stainless steel filter**  
Made from high-quality and food-safe material, ensures a smooth grinding of the ingredients. Always place the stainless filter when preparing (with the exception of frozen ingredients).
- ⑦ **Blades**  
Made from high-quality and food-safe stainless steel with high hardness, used for fine-cutting and grinding of various ingredients.
- ⑧ **Electrical circuit coupling**  
Including a safety device. Switches off automatically as soon as the lid is removed. Make sure that it is placed firmly during use.
- ⑨ **Double-walled jug**  
Interior made from high-quality and food-safe stainless steel.  
Exterior made from high-quality ABS.
- ⑩ **Water level scales** (marked inside the jug)  
Fill the jug with ingredients according to the recipe and add water to a level between the upper and lower line. The amount of water affects the taste and thickness of the liquid.
- ⑪ **Multifunctional control panel**  
Select the desired function/preparation and then press 'Start' to start the preparation.
- ⑫ **'Time' button**  
The temperature and time button can only be used when making Soya milk, Grains, Porridge and Rice Paste. After you have selected one of these functions, you can set the time with the time button. Read more about this in the chapter 'Operation of the timer'.
- ⑬ **'Temperature' button**  
After the desired function/preparation and time are set, you can choose a warm or hot drink.
- ⑭ **Operation knob** (start/cancel)  
Select the desired function/preparation and then press 'Start'.
- ⑮ **Power outlet**  
Used for inserting the power cord. Before use, check that the power supply corresponds to the voltage that can be found on the bottom side of the jug.





# Tips for use

**A.** Take off the lid from the jug. There is a lock symbol on the bottom side of the stainless steel filter. Place the filter and turn it towards the lock until securely fastened or take it off by turning it in the opposite direction. Make sure that this part is properly tightened during each use and note that it can be hot after use. Keep it thoroughly clean after each use by disassembly and cleaning it thoroughly.



**B.** It is normal that you hear different noises during both grinding of ingredients and the preparation process. The appliance produces sounds while grinding and heating.

**C.** After the soymilk maker has been used for a certain period of time, it is very likely that the parts which came into contact with food, will discolor. This is a normal phenomenon and does not affect the taste or quality of the beverages.

**D.** If cold water is used to make beverages, the operation process will take longer (because the water temperature and water volume influence the preparation time).

**E.** Partial discoloring (for example turning into blue) of stainless steel, such as the interior of the jug, is a normal phenomenon. This is caused by a reaction between the phosphate ions in soymilk and the stainless steel. It is not harmful to your health, and does not affect the quality and taste of the beverages.

**F.** Always observe an interval of at least 8 minutes before re-using the appliance. otherwise, the service life of the product will be shortened.

**G.** Do not make consecutive batches of soymilk; otherwise, the automatic protection against overheating will be activated and rotation will stop temporarily. After the motor cools down completely, the product can be used again.

**H.** When the built-in timer function is used, small deviations can occur between the displayed time and the completion of the soya milk preparation.

**I.** After use, please clean the appliance immediately and thoroughly. Remove and clean the stainless steel filter as well and clean thoroughly and carefully, including its edges. Please note that the blades are sharp. Food remains cause damage to the appliance and affect the operation. Do not immediately put back the washed off parts and lid into place but leave them to dry properly as this may start smelling during hot days.

**J.** This appliance is only suitable for normal domestic use. Do not use it for commercial purposes.

# Usage

Before the product is used for the first time, all parts that come into contact with liquid(s) should be thoroughly cleaned. Clean the appliance carefully after each use.

## Operating steps and instructions

Add ingredients and water. Use the correct quantities as indicated in the recipe. Wash the ingredients, put them in the soymilk maker and fill the jug with water up to a level that lies between the upper and lower line.



## Warm tips

1. Please add the ingredients and water in the amounts indicated in the recipe; but never above the upper line / maximum level in the jug.
2. The appliance has a boil-dry protection. If the jug does not contain water or if the water level is too low, the appliance does not work or switches itself off.
3. To use the timer, it is recommended that foods are not soaked beforehand and that only pure water is used.

## Starting

- A. Please place the lid correctly on to the jug and press it so that it is firmly secured.
- B. Plug the power cord into the power outlet with matching voltage.
- C. All indicator lights are in the starting position.



## Select a function

- A. Turn the round 'Start/Cancel' knob to select a particular function. The corresponding program indicator light flashes, accompanied by a beep.



- B. Press the 'Start/Cancel' key, and you will hear a beep twice; the program starts.

### Further instructions

- A. If after selection the 'Start/Cancel' key is not pressed within 30 seconds (and in case of 'Warm/Hot' within 3 seconds) the program will start automatically.
- B. If you selected the wrong program, you can press the 'Start/Cancel' key within 1 minute to cancel your selection and select the correct function.
- C. If you notice after 1 minute or more that you selected the wrong function, please unplug the power cord and re-plug after 3 minutes and select the correct function.
- D. If the ingredients already have been mixed and heated, it is recommended to replace the ingredients and start again (risk of overflowing).
- E. Please note that during operation other functions do not work.
- F. Incorrectly selected functions can affect the taste of the product or cause overflowing.

### The product is ready

When the preparation is finished, the appliance beeps for 1 minute and the function indicator light flashes. You can now unplug the power cord and serve your drinks.



If not unplugged, the appliance automatically keeps the product warm for 2 hours indicating 'b'. The function indicator light keeps flashing until the plug is pulled out. The keep warm function does not work with the Warm/Hot and cleaning functions.

### Tips

- 1. Refer to the chapter 'Error analysis and solutions' to resolve malfunctions.
- 2. Fruits oxidize fast. Please drink beverage within half an hour.

### Remark

After and during operation you can only cancel preparation by unplugging (not by pressing the 'Start/Cancel' button). It is strongly advised not to restart during preparation or reheat after preparation. If stopped, please use fresh ingredients and cold water and start again.

### Recommendations

- 1. Soymilk must be boiled before drinking.
- 2. Once the soymilk has been made, you should drink it as soon as possible to rest assured of keeping a fresh taste.
- 3. Infants and people with renal insufficiency and indigestion problems should select low-concentration soymilk or should **NOT** drink soymilk at all, depending on their personal condition.

### Remark

When the soymilk maker is used for the first time, the preparation time may differ. Once the functions have been used, the soymilk maker will automatically adapt to the optimal preparation procedure.

# Operation of the timer

When the plug is inserted in the power outlet, the digital display shows '88:88'. Select a function in whereby the timer function is required and you will see '--:--' appearing on the digital screen.

## Selecting the time

Press the 'Time' key. You can keep pressing this key until the required time appears (the time can be adjusted to a minimum of 3 and a maximum of 11 hours) . The set time is gradually extended by 30 minutes. Alternatively, you can turn the knob to set the time (by 10 minute intervals).

## Selecting the temperature

Press the 'Temperature' key, or turn the knob to select a warm or hot drink.

## Switching on the timer

Press the 'Start/Cancel' key and you will hear a beep and the timer starts to count down.

## The product is ready

When 'End' occurs on the display, it means that the preparation or heating up of the soymilk making is finished.

### Tips

1. During preparation, do not switch off the product. Otherwise, please make again with fresh ingredients.
2. The preparation time may not exceed 8 hours when the atmospheric temperature exceeds 20°C (risk of overheating).
3. In case of abnormalities appearing during the preparation, do not drink the beverage.
4. Timer & Temperature can be used only under following functions: Soya Milk, Grains, Porridge, Rice Paste.
5. Please do not use perishable ingredients when using the 'timer' function.

# Pre-programmed functions



For certain functions (Soya milk/Rice Paste/Porridge/Grains) it is possible to set your soya milk maker to your own preference by using the time and temperature function keys.

# Functions and recipes

## General remark

All recipes are for 2-4 persons

Recipe	Time	Function key	Ingredients / recipe
Soya milk	± 30 min.	Soya milk	1 cup of dried or soaked soybeans, add water up to the lower line. Add sugar or honey to taste if required.
Almond milk	± 16 min.	Almond milk	1 cup of almonds. Add water up to the lower line.
Smooth soup <i>Example recipe</i>	± 25 min.	Smooth soup	600 grams green peas, 2 small red onions cut into pieces, 2 tablespoons of Greek yoghurt, a handful of fresh mint, 50 grams of Mozzarella cheese, 1 teaspoon of garlic paste or a small peeled garlic cut into pieces, herbs, salt and pepper as wished. Add water to taste between the upper and lower line.
Soya milk with red jujube	± 30 min.	Soya milk	7/10 cups of dried soybeans, 7 pieces of red jujube (broken into pieces). Add water to the lower line.
Soya milk with rice and fruit	± 30 min.	Soya milk	3/5 cups of dried soybeans, 1/5 cup of dried rice, 1 cup filled with (for example) apple without core (cut into pieces) and sugar. Add water up to the lower line.
Soya milk with coffee	± 30 min.	Soya milk	4/5 cups of dried soybeans, 2 packets of instant coffee powder or a small cup of coffee and some (cane)sugar to taste. Add water up to the lower line.
Soya milk with rice or grains	± 25 min.	Grains	7/10 cups of dried soybeans. 1/5 cup dried rice. Add water up to the lower line.
		Grains	7/10 cups of dried soybeans. 3/10 cups of oat flakes. Add water up to the lower line.
Fast soya milk	± 18 min.	Fast soya milk	1 cup of soaked or dry soybeans Add water up to the lower line.

Recipe	Time	Function key	Ingredients / recipe
Porridge Muliti grain	± 90 min.	Porridge	3/10 cup of lotus nuts, 1/5 cup of peanuts, 3/10 cup of red beans, 1/10 cup of longan fruit (or lychee), 1/5 cup of sticky rice, three denucleated red jujube, proper rock candy (vary ingredients to taste up to 2 cups maximum). Add water to taste between the lower and upper line.
Porridge wit green beans	± 90 min.	Porridge	1.2 cup of dry rice, 1/5 cup of green beans. Add water to taste between the lower and upper line.
Smoothie	± 5 min.	Smoothie	1 cup fresh, dried or frozen fruits or vegetables in small pieces. Add water or juice up to the lower line.
Nuts milk (peanuts and walnuts)	± 16 min.	Nuts milk	7/10 cup of peanuts, 2/5 cup of walnuts, 250 ml milk. Add water up to the lower line.
Nuts milk (walnuts and almonds)	± 16 min.	Nuts milk	1 cup of walnuts, 3/10 cup of almonds, 250 ml milk. Add water to the lower line.
Rice paste	± 25 min.	Rice paste	9/10 cup dry rice. Add water up to the lower line.
Sesam paste	± 25 min.	Rice paste	2/5 cup dry rice, 3/5 cup walnut and 1/5 cup black sesam. Add water up to the lower line.

Download the original digital Soya Milk Maker & More recipe book via:  
[www.itmonline.nl/merken/espressions](http://www.itmonline.nl/merken/espressions) or ask for it via: [info@itmonline.nl](mailto:info@itmonline.nl).

### Advice

1. Vary contents always between the minimum and maximum line. The thickness and taste of for example soymilk depends on the quantity of added water. Too many ingredients and/or liquids can lead to damaging the appliance. Defects caused by not proper use of the appliance are not covered by warranty.
2. Each added ingredient may not be larger than the size of a peanut.
3. If too many black beans, black rice, walnut kernels, red dates, dried grapes, etc. are added, this can result in overload and damage to the appliance.
4. It is recommended to immerse and wash legumes thoroughly in advance.
5. Ensure to use the correct amounts of ingredients as indicated in the recipes and always keep between the minimum and maximum lines.



# Cleaning and storage

After the product has cooled down, rinse the stainless steel parts thoroughly under the tap.



Remove the stainless steel filter and carefully brush the stainless steel parts with a soft washing up brush and a little bit of detergent. Please note that **the blades are sharp!** After you have finished rinsing, let the parts dry well (do not replace the cover while wet or damp).

## Tips

1. **Never** immerse the cover in water. This is to prevent water from entering the motor and electronics, causing short-cuts. Wash stainless steel parts only.

2. Never immerse the interior nor exterior of the jug in or under water and prevent the electrical coupling and plug from getting wet. Danger of electric shocks and short-cuts!
3. It is recommended to wipe the upper part of the lid with a damp cloth.
4. Do not use aggressive or abrasive cleaning agents or scouring pads to clean the exterior of the jug.
5. Always pay attention to the sharp blade during cleaning. Be careful not to injure your hands.
6. If the appliance cannot be cleaned immediately after use, fill the jug with clean water, place the lid on the jug and leave it to soak for a while, and clean it properly at a later time.
7. For stubborn stains on the stainless steel components use a light abrasive cleaning agent. For lime scales, use warm vinegar. Thereafter rinse thoroughly with clean water.

## Remark

Slight color changes of the parts in direct contact with the food are normal.

# Problem analysis and solutions

Problem	Cause	Solution
Indicator light does not turn on.	The cover is not installed correctly.	Place the cover and connector correctly. There should be a working connection with the connector.
	The plug is not inserted correctly in the power outlet.	Insert the power plug into the power plug once more.
The indicator light turns on, but the appliance does not work.	No program function has been selected.	Select the right program function key and press start.
	There is no or too little water in the jug.	Add water to a level between the upper and lower lines inside the jug.
	There is lime scale in the interior of the stainless steel jug or temperature sensor.	Descale with warm vinegar.
	The temperature sensor does not function.	Send/take the appliance to the Espressions service department for repair.
The motor continues to run.	There is water in the lid.	Send/take the appliance to the Espressions service department for repair.
The heating function remains on.	No ingredients have been added.	Add ingredients.
	There is water in the lid.	Do not use the appliance. Send/take the appliance to the Espressions service department for repair.
The appliance does not respond after pressing a key.	Short stop, the system does not reset.	Switch off the appliance 3 times and then turn it on again or unplug the power cord for 1 minute and re-plug it and try again.

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
Ingredients are not grinded.	Too little water has been added.	Add water to a level between the upper and lower lines inside the jug.
	Too few or too many ingredients have been used.	See the recipe for the correct amounts and proportions.
	Manufacturing fault or blades are damaged.	Send the appliance to the Espressions service department for repair.
Overflowing.	Too many ingredients or water are used.	Use the right amounts and do not exceed the maximum level (1,3 litre).
	The wrong program has been selected.	Select a correct program function.
	The ingredients are not grinded.	Refer to the solution above 'Ingredients are not grinded'.
	The soymilk is too watery or too many soybeans have been used.	Use the correct amount of soybeans.
Machine does not start.	Too little water has been added.	Add water to a level between the upper and lower lines inside the jug..
	Manufacturing fault.	Send the appliance to the Espressions service department for repair.
The interior of the jug is burnt.	The jug is not clean.	Clean the jug.
	Too many ingredients have been used .	Use the correct amount of ingredients.
The preparation of soymilk is taking too long, whereas other preparations or operation processes do not.	The water temperature is too low.	Use warm water.
	The wrong program has been selected.	Select a correct program function.

<b>Problem</b>	<b>Cause</b>	<b>Solution</b>
Buzzing sound.	Appliance is plugged in / working.	It is normal that you hear a whistling or buzzing sound sometimes.
<b>Short description of the (E-) error messages</b>	<b>Description of causes</b>	<b>Recommended solutions</b>
The error message <b>'E1'</b> occurs on the digital screen, at the same time you hear an alarm signal (lasting 3 seconds).	Too few ingredients and/ or too little water has been used.	Please add the correct amounts of ingredients and water up to a level between the upper and lower lines.
The error message <b>'E2'</b> occurs on the digital screen, at the same time you hear an alarm signal twice (lasting 3 seconds each).	The water temperature is too high.	Please use water with a maximum temperature of 45 degrees.
The error message <b>'E3'</b> occurs on the digital screen, at the same time you hear an alarm signal three consecutive times (lasting 3 seconds each).	This refers to a malfunction of the anti-overflow function.	Please add the correct amounts of ingredients and water up to a level between the upper and lower lines (see the instructions manual)
The error message <b>'E4'</b> occurs on the digital screen, at the same time you hear an alarm signal four consecutive times (lasting 3 seconds each).	The alarm switches on due to overheating alarm.	Please add the correct amounts of ingredients and water up to a level between the upper and lower lines (see the instructions manual)
The error message <b>'E5'</b> occurs on the digital screen, at the same time you hear an alarm signal five consecutive times (lasting 3 seconds each).	Anomalous voltage.	Remove the plug from the socket and wait a few seconds and plug it back in again. Check whether the appliance is working properly again.
The error message <b>'E6'</b> occurs on the digital screen, at the same time you hear an alarm signal six consecutive times (lasting 3 seconds each).	No zero signal.	Remove the plug from the socket and wait a few seconds and plug it back in again. Check whether the appliance is working properly again.

Short description of the (E-) error messages	Description of causes	Recommended solutions
The error message 'E7' occurs on the digital screen, at the same time you hear an alarm signal seven consecutive times (lasting 3 seconds each).	A communication fault in the electronics.	Remove the plug from the socket and wait a few seconds and plug it back in again. Check whether the device is working properly again.
The error message 'E8' occurs on the digital screen, at the same time you hear an alarm signal eight consecutive times (lasting 3 seconds each).	Malfunction in the temperature monitoring.	Send/take the appliance to the Espressions service department for repair.
The error message 'E9' occurs on the digital screen, at the same time you hear an alarm signal nine consecutive times (lasting 3 seconds each).	Overload because too many ingredients have been added or the motor is over-heated.	Please use the correct amounts of ingredients and water (see the instructions manual).
The error message 'EA' occurs on the digital screen, at the same time you hear an alarm signal ten consecutive times (lasting 3 seconds each).	Malfunctioning in the electronics and temperature monitoring.	Send/take the appliance to the Espressions service department for repair.

### General remark

If a malfunction keeps re-occurring or cannot be solved by following the advice given above, please send the appliance to the Espressions service center.

## Technical specifications

Model: EP9100  
 Nominal voltage: 220-240V~  
 Nominal frequency: 50Hz  
 Net weight: 2670 gram

Nominal power: 1400 W  
 Motor power: 300 W  
 Capacity range: 1100-1300 ml.  
 L x W x H: 225 x 210 x 283 mm

# Notes

A series of horizontal dotted lines for writing notes.

# Terms of guarantee

This ESPRESSIONS kitchen appliance has been made to a very high degree of excellence in quality and design. However, should there be, within the guarantee period, any defects found in the materials or in the operation, and if we feel it is appropriate, we will replace the defective parts or effect repairs in accordance with the terms of guarantee stated below. This 2-year guarantee applies to parts as well as the costs of labour only in the case of domestic use. Postage costs are not included.

These terms of guarantee are provided in addition to, and will not be prejudicial to, your legal rights. This guarantee does not cover postage or transport costs incurred in the return of the appliance. This guarantee only applies to products that have been purchased and remain within the Benelux countries. The guarantee does not apply to any plugs, electric leads or fuses, and also does not apply to any defects resulting from:

- Normal wear and tear of the appliance or parts in respect of use.
- Failure to follow the instructions for use in respect of use or maintenance.
- Connecting the product to a power source not suitable to the purpose.
- Damaged caused by incorrect use or misuse of the product.
- Any modifications made to the product by anyone else other than the service personnel authorized by IT&M.
- The dismantling of or any other interference with the product.
- Theft or attempt of theft of the product.
- Breakages or defects resulting from transport.

Before you return this product under the terms of this guarantee, please make sure:

- that you have followed the instructions for this product properly.
- that the power supply to the equipment is working and that you have plugged in the appliance.
- that the defect is not a result of a faulty fuse.

If you wish to make a claim under the terms of this guarantee, then please:

- Return the product by post or transport services to the dealer from whom the product was purchased or directly to IT&M.
- Ensure that the product is clean and carefully and suitably packed for transportation, preferably in its original packing.
- Enclose information in respect of your contact details (name, address telephone number) and where and when the product was purchased, together with a copy of the receipt.
- Describe the exact nature of the defect.

This guarantee does not cover any other claims whatsoever, including and without any exception, any liability for additional, indirect or resulting damage. It also does not cover any costs for modifications or repairs carried out by third parties without the express permission of IT&M. If any part of or the whole appliance is replaced, the guarantee period will not be extended. The original date of purchase shall still apply as the commencement of the guarantee period.

For more information you can contact your dealer or in the Benelux with:

**IT&M B.V. Eindhoven**  
Telephone: +31 40 290 11 30  
E-mail: [info@itmonline.nl](mailto:info@itmonline.nl)





## Do you need help?

Contact us or visit our website

### IT&M

Business number 6066

Park Forum 1110


NL-5657 HK Eindhoven

The Netherlands

Mail: [info@itmonline.nl](mailto:info@itmonline.nl)

Website: [www.itmonline.nl](http://www.itmonline.nl)

Telephone: +31 40 290 11 30

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